

Testimonials

Betis Group, Inc.
Arlington, VA

I'm working on increasing our (spending) balance in the ComputerRepair.com account.

Great job!

Mark Sanchirico
Mount Laurel, NJ

Thanks for your help in setting up our wireless system. All is working fine and we're already reaping the benefits of not being tethered to the modem.

Thanks again, take care.

Ambler Rotary Club
Ambler, PA

The web page looks great.

Keep up the good work and thank you.

Boy Scouts of America
Burlington County, NJ

Thank you for participating in the Career Fair at Lenape High School. I greatly appreciate your time and effort.

Comments from the faculty and students, alike, have been very positive.

Our Guarantee

All services come with a smile, a Thank You, and a 100% customer satisfaction guarantee. We'll do whatever it takes to provide the quality services you need and to solve your problem as quickly as possible.

Over the years, we've forged many alliances with parts vendors, service providers and technology consultants who aid in our ability to provide timely, quality services to you – OUR CUSTOMER.

In short, if we don't stock the right part, or have the solution to your problem, the answer is only as far as our fingertips.

Rates and conditions are subject to change without notice.

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ID #14248

ID #531728

Introduction

With 20+ years in the IT industry, we provide a variety of prompt, efficient and cost-effective computer services with a personalized response to the client's needs. We don't have one *canned* solution that fits all. Everyone's situation is unique, and so is their solution. We'll help you find the solution that's right for **YOU**.

Consulting Services

For a modest introductory fee, we'll meet with you to discuss your technology concerns.



Once we understand your issues and concerns, we'll propose a corrective course of action that may include some or all of the following:

- Site survey / review
- Product research
- Technology recommendations
- Technology sources
- Programming services
- Additional service & support options
- Future considerations

We'll help you find the solution that's right for **YOU** and as always, implementation of our consultation findings are at the sole discretion of the client.

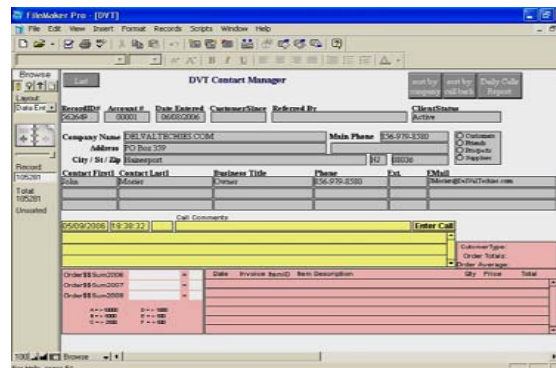
Technical Services

- System Maintenance & Repairs
- Printer Maintenance & Repairs
- PC Tune Up & Optimization
- Backup & Restore Technologies
- AntiVirus Protection
- Spam & Pop-Up Blockers
- Internet & Email Accounts
- Wireless Networking
- Shared Printers
- LAN Design, Support & Admin
- Database Design & Development
- Web Site Design & Support
- Custom Consulting Services

Database Design

Specializing in Filemaker Pro and Filemaker Pro Server, we'll help you with the design and development of custom databases and reporting solutions for:

- Contact Management
- Inventory Management
- Help Desk Management
- Sales Order Processing
- Medical & Employee Records
- Financial Analysis
- Real Estate / Property Management



Rates & Policies

- Remedial technical services (system maintenance & repairs) are billed at our prevailing rate of \$50/hour with a one-hour minimum.
- Technology Consulting and Database Design / Development services are billed at our prevailing rate of \$75/hour, with a half-day (4-hour) minimum. This rate is frequently discounted for extended term database development projects.
- No travel time/expenses are billed for client service sites in the following NJ towns:

Mount Laurel, Hainesport, Mount Holly, Lumberton, Delran, Maple Shade, Delanco, Riverside, Willingboro, Rancocas, Medford, Moorestown

- All others are billed actual travel time & expenses (parking, tolls, etc.). When multiple services of varying rates are combined in a single visit, travel is billed at the lowest rate.
- Full payment is due upon completion (on-site), resulting in a 10% discount.
- Repeat customers in good standing and those engaged in an extended term database design project may also pre-arrange Net 5 (2% discount) or Net 15 (no discount) payment terms.

- We accept cash, company checks and

